Memorandum of information 27-10-2026

Clarification of the Assessment Method for Award Criterion 28

To avoid any misunderstanding regarding the assessment and scoring of Award Criterion 28, Ksa provides the following clarification.

General assessment principles

Award Criterion 28, like Award Criterion 33, will be assessed exclusively on iOS and Android. Testing will be performed using an iPhone 15 and a Samsung Galaxy A56 5G.

The testing will be conducted by following the installation procedure as described by the tenderer in Column I.

The following scoring methodology for award criterion 28 applies to the installation process on iOS and Android.

0 points – Security warning

0 points will be awarded if a security warning appears during the installation process on either iOS or Android.

For the purposes of this assessment, a security warning is defined as a warning issued by the operating system that advises the user not to proceed and explicitly indicates that proceeding is at the user's own risk.

3 points – Additional installation steps outside the app

3 points will be awarded if all of the following conditions are met:

- No security warning, as defined above, appears on either iOS or Android.
- On at least one of the two platforms, the installation process requires additional steps to be performed outside the app.

Such additional steps include, but are not limited to, manually changing system settings or performing additional actions on another device.

6 points – Additional confirmation or selection dialogs

6 points will be awarded if all of the following conditions are met:

- No security warning, as defined above, appears on either iOS or Android.
- The installation process does not require any additional steps outside the app on either iOS or Android.

- On at least one of the two platforms, the user is required to complete one or more additional confirmation or selection dialogs beyond those explicitly excluded from this assessment.

For the purposes of this assessment, the following dialogs are not considered additional confirmation or selection dialogs:

- Dialogs required by the relevant app store.
- Confirmation that the user accepts the terms and conditions.
- Confirmation that the user understands that access will be blocked for the specified period.
- Dialogs resulting from the mandatory requirements (must-haves) and the award criteria indicated by the tenderer as being met.

10 points – No additional installation steps or dialogs

10 points will be awarded if all of the following conditions are met:

- No security warning, as defined above, appears on either iOS or Android.
- The installation process does not require any additional steps outside the app on iOS or Android.
- The installation process does not require any additional confirmation or selection dialogs on iOS or Android, other than those explicitly excluded from the assessment under the 6-point category above.

Relationship with Award Criterion 33

The installation process as performed and assessed under Award Criterion 28 will serve as the basis for the assessment of Award Criterion 33.

Consequently, no additional installation steps, configuration changes or modifications to system settings may be performed for the assessment of Award Criterion 33 beyond those already performed as part of the installation process assessed under Award Criterion 28.